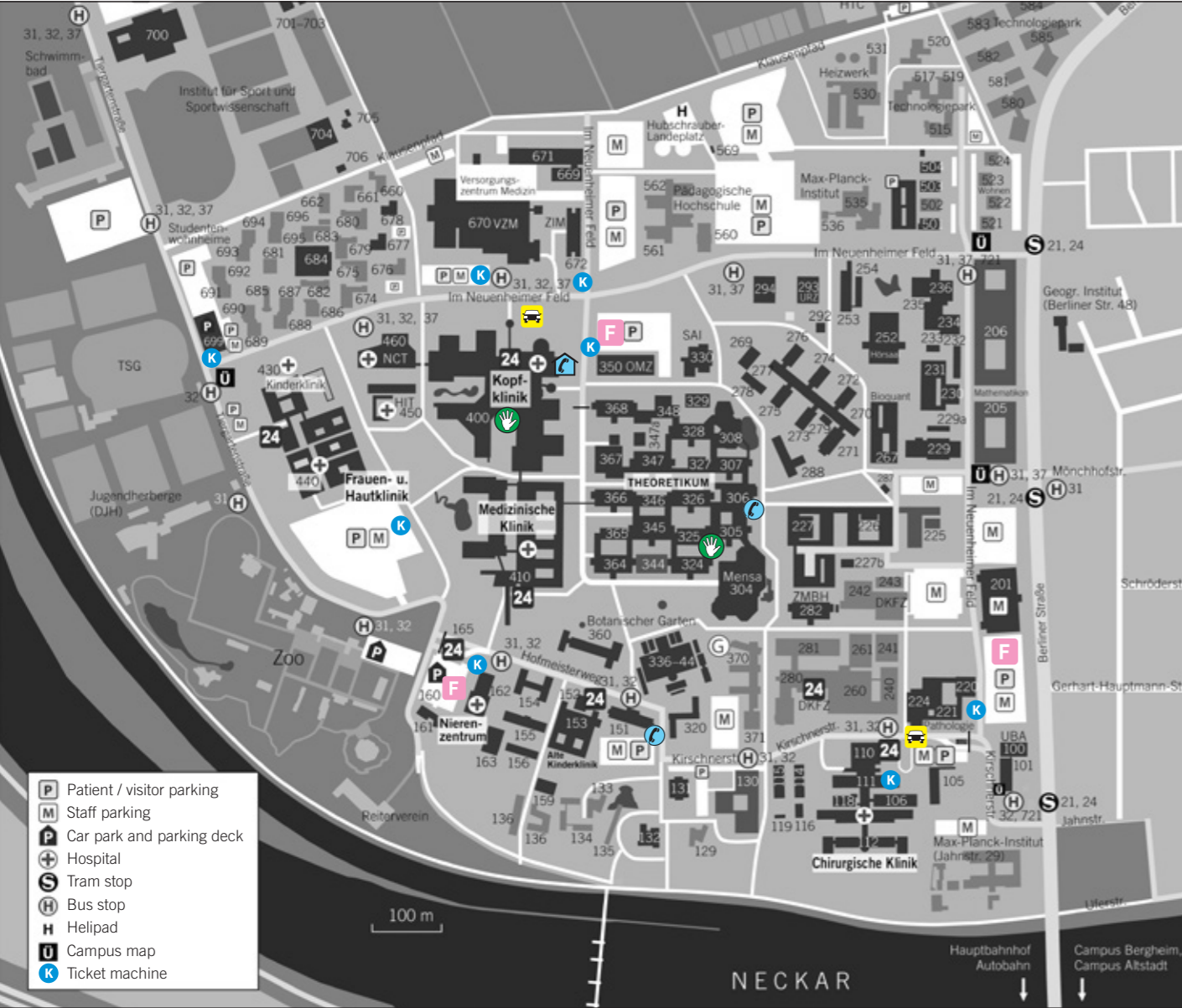


# UNIVERSITÄT HEIDELBERG CAMPUS IM NEUENHEIMER FELD



UNIVERSITÄT  
HEIDELBERG  
ZUKUNFT  
SEIT 1386



## LEGEND

Facility	Address	Weekday	Hours
<b>24 24 h admission</b> (as of August 2016)			
Surgical Clinic (Chirurgische Klinik)	INF 110	Mon–Sun	24 h
LIZ (phone 06221/5639978)	INF 165	Mon–Sun	24 h
DKFZ	INF 280	Mon–Sun	24 h
Head Clinic (Kopfklinik)	INF 400	Mon–Sun	24 h
Department of Internal Medicine (Innere Medizin)	INF 410	Mon–Sun	24 h
New Children's Clinic (Neue Kinderklinik)	INF 430	Mon–Sun	24 h
<b>G Guesthouses and shops</b>			
Bakery	INF 370	Mon–Fri Sat	6 am–6:30 pm 6:30 am–1:30 pm
Bistro Bellini	INF 370	Mon–Sun	10 am–0:00 pm
Lehmans (bookstore specialising in medicine and the natural sciences)	INF 370	Mon–Fri	10 am–6 pm
Bank (Sparkasse)	INF 370	Mon, Tue, Thu Wed Fri	10 am–5 pm 10 am–2 pm 10 am–4 pm
KidsClub in the guesthouse	INF 370/371	Mon–Fri	8:30 am–4 pm
Copy shop	INF 371	Mon–Fri Sat	9 am–6 pm 9 am–1 pm
<b>F Women's parking spaces</b> INF 350, INF 220, INF 160			
<b>Security escort service</b> (7 pm–7 am)			
INF 305, INF 400			
<b>Taxi</b>			
INF 110, INF 400			
<b>Telephone</b>			
INF 400			
<b>Public phone booth</b>			
INF 151, INF 305			
<b>Ticket machine</b> (with emergency call button)			
INF 699, INF 672, P2, P7, P52, INF 220, P160, INF 111			
<b>Facilities open late</b>			
University Computing	INF 293	Mon–Fri Sat	8 am–11:45 pm 10 am–6:45 pm
Centre (PC pool) (URZ)			
Café Botanik	INF 304	Mon–Thu Fri	8 am–0:00 pm 8 am–11 pm
University Library	INF 368		
Neuenheim Branch	Loan desk:	Mon–Fri Sat	9 am–7 pm 9 am–1 pm
	Reading Room:	Mon–Fri Sat–Sun	8:30 am–10 pm 9 am–10 pm

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www.uni-heidelberg.de/walksafe

## WALK SAFE – FOR MORE SAFETY ON CAMPUS IM NEUENHEIMER FELD



# MORE SAFETY ON CAMPUS IM NEUENHEIMER FELD

## Dear visitors, colleagues and students,

with this leaflet, Heidelberg University and Heidelberg University Hospital want to help you find your way around on the campus Im Neuenheimer Feld and make sure that you reach your destination safely.

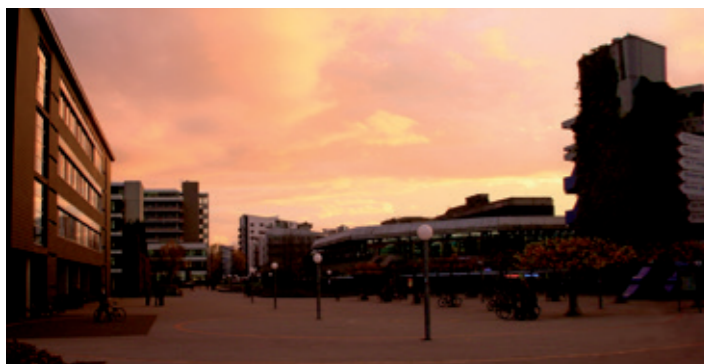
This overview shows you the services and measures designed to increase safety on the campus. Please do not hesitate to avail yourself of these services, which are free of charge. You may, for instance, use the security escort service if you do not want to walk alone in the dark from your place of work to your car or to the bus stop. We have also listed non-university services, some of them with costs, such as the women's night taxi. The German and English versions of this leaflet are also available online on the website of Heidelberg University.

Even the best safety measures are ineffective if we do not pay attention and look out for ourselves and for others. This means walking together after an event or on the way home from work and watching out for each other. It also means not abandoning others if they are threatened.

If you have problems, suggestions or criticism regarding our safety measures, please contact the university or the university hospital. Your input helps us to better adjust these measures to your needs. Be safe!

Dr. Angela Kalous  
Vice-President Finance and  
Personnel, Universität Heidelberg

Irmtraut Gürkan  
Commercial Director of  
Heidelberg University Hospital



# WHICH SERVICES ARE AVAILABLE?

## Security escort service of Universität Heidelberg

After nightfall, female students and staff members on the Campus Im Neuenheimer Feld (INF) may request to be escorted to their place of work, their car, the bus or tram stop or their dormitory by a member of the security service. This free escort service is also available to female students who arrive in the evening from downtown by bus or train and want to be escorted safely to their dormitory.

● Phone 06221/54-55 55

## Security escort service of Heidelberg University Hospital

Staff members and visitors of Heidelberg University Hospital may request to be escorted to the parking lot, their place of work, a bus or tram stop or their dormitory all night by a member of the security service. Security guards may be contacted around the clock, either directly at the reception or the Direction and Information Centre 1 (LIZ), or by telephone. ● Phone 06221/56-39978

The night operations manager may be contacted by telephone between 7 pm and 7 am. ● Phone 06221/56-39971

## Women's night taxi

With the Women's Night Taxi, women from the age of 14 whose primary residence is in Heidelberg can travel by taxi at reduced fares within the Heidelberg city limits. The taxis can be called by telephone or hailed on the street. Tickets for the night taxi must be bought in advance (Frauen-Nachttaxischein). Up to four women can ride together with one ticket. Not all taxis accept the tickets, so you will have to check with the driver before your ride.

● Phone 06221/302030

– Fare: 7 EUR (only valid in combination with identity card/passport)

– Children up to 14 years ride free

– Tickets are available in the Local Administration Offices (Bürgeramt)

– Validity: 10 pm to 6 am / 8 pm to 6 am

(for persons 60 years and older)

■ [www.heidelberg.de/frauennachttaxi](http://www.heidelberg.de/frauennachttaxi)

## Bus lines 31 and 32

After nightfall, passengers on the bus lines 31 and 32 can leave the bus in between the regular bus stops in the Neuenheimer Feld district in order to avoid long walks in the dark. Simply tell the driver beforehand where you would like the bus to stop. ■ [www.rnv-online.de](http://www.rnv-online.de)

# WHAT ELSE CAN I DO?

## Self-defence

Self-defence classes with various focus areas are offered by a number of organisations: students can participate in a self-defence class based on JuJutsu that is held all through the lecture period at the Institute of Sports and Sports Sciences within the framework of the university sports programme. The Student Services Organisation (Studierendenwerk) also offers self-assertion courses for female students several times throughout the semester.

## Courses organised by the Mannheim Police Department on request

● Phone 0621/174-1201 or  
[mannheim.pp.praevention@polizei.bwl.de](mailto:mannheim.pp.praevention@polizei.bwl.de)

## University sports programme

■ [www.hochschulsport.uni-heidelberg.de](http://www.hochschulsport.uni-heidelberg.de)

## Emergency helpline for women

– Emergency helpline (Frauennotruf gegen sexuelle Gewalt an Frauen und Mädchen Heidelberg e. V.)

– Personal and telephone counselling – free, anonymous and confidential.

– Crisis intervention, moderated discussion groups, legal counselling, recommendation of doctors, therapists, lawyers, organisations that assist victims of crimes such as »Weißer Ring« etc.

– Telephone counselling hours:

Mon, Wed, Fri 10 am to noon and Tue, Thu, 2 to 4 pm

Messages may be left on the answering machine outside of

telephone counselling hours. Bergheimer Straße 135,

69115 Heidelberg, ● Phone 06221/18 36 43

[info@frauennotruf-heidelberg.de](mailto:info@frauennotruf-heidelberg.de) ■ [www.frauennotruf-heidelberg.de](http://www.frauennotruf-heidelberg.de)

## Police: Emergency Number 110

## Fire Brigade/Ambulance: Emergency Number 112

The faster the police and ambulance services are informed, the better they can help. Describe what has happened by answering the following questions: Who? What? Where? When? How many casualties? Do not hang up before the emergency service has all the information. Emergency calls are free of charge.

For further details visit ■ [www.aktion-tu-was.de](http://www.aktion-tu-was.de)

# WHERE CAN I GET HELP?

## PRECAUTIONS

- Use lighted walkways
- Park in women's parking spaces
- Call the security escort service
- Do not leave the walkways and avoid circuitous routes
- Whistles frequently scare attackers away and will alarm the security guards

## Reception areas

The receptions of the Surgical Clinic, the Children's Clinic, the Head Clinic, the Department of Internal Medicine and the DKFZ (see map) are staffed around the clock.

## Security service of Heidelberg University Hospital

The security service of Heidelberg University Hospital can be reached around the clock at the following phone numbers:

● 06221/56-3 99 78 and

● 06221/56-65 00 (for emergencies)

The pay machines can also be used as emergency phones – the call button will put you through to the Direction Centre.

## Whom can I contact?

Equal Opportunities Office of Heidelberg University

● Phone 06221/54-7697

Equal Opportunities Commissioner of Heidelberg University for administrative, laboratory, and technical staff

● Phone 06221/54-3660

Equal Opportunities Commissioner of Heidelberg University Hospital

● Phone 06221/567019

Student talkline »Nightline«

● Phone 06221/184708

Police Station North Heidelberg

● Phone 06221/45690

Office of Equal Opportunities

● Phone 06221/5815500

Sicheres Heidelberg – SicherHeid e. V.  
(association for safety in Heidelberg)

● Phone 01 72/7618161