

HEIDELBERG UNIVERSITY
CAMPUS IM NEUENHEIMER FELD

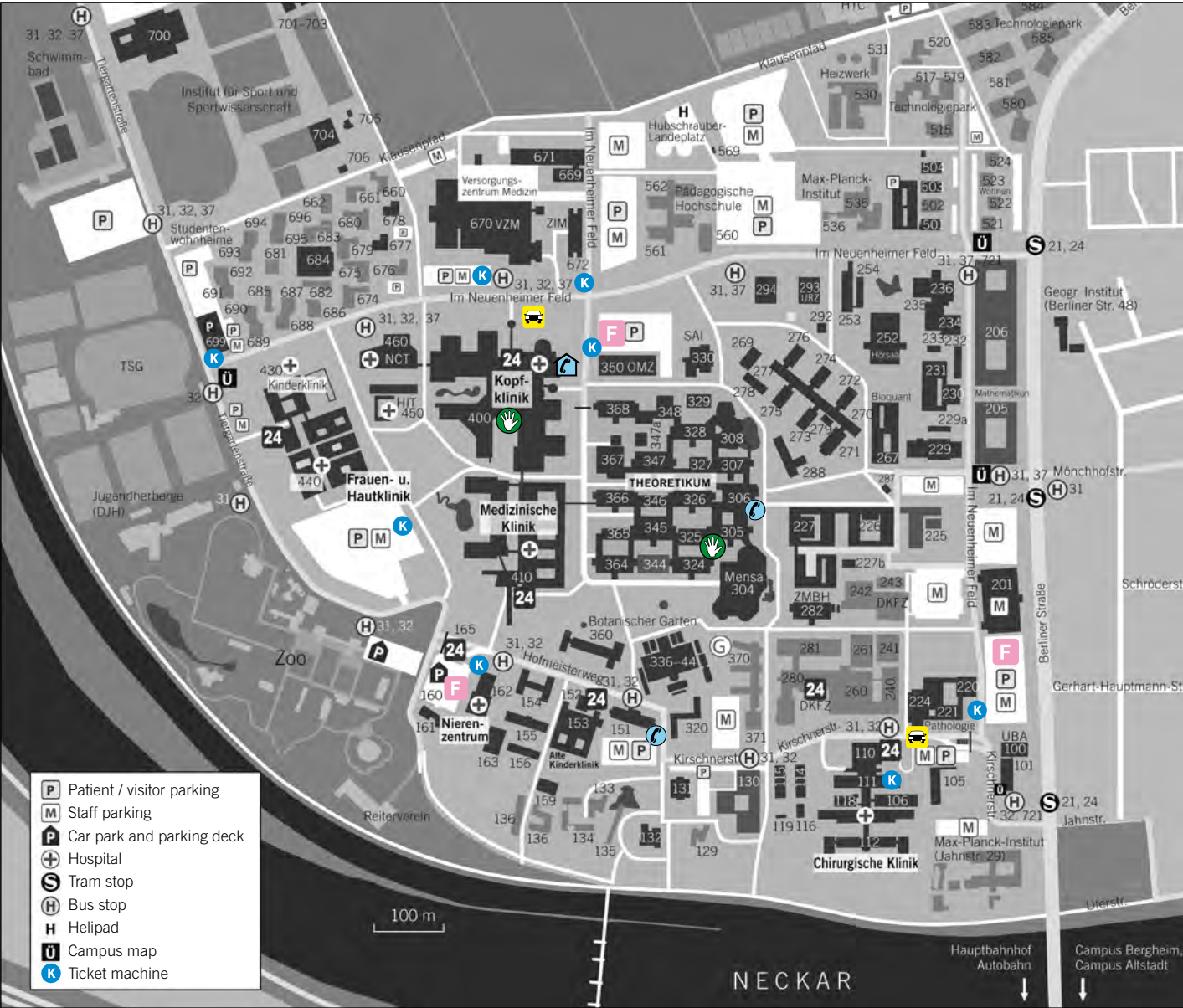
WALK SAFE –
FOR MORE SAFETY
ON CAMPUS
IM NEUENHEIMER FELD



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LEGEND

Facility	Address	Weekday	Hours
24 24 h admission			
Surgical Clinic			
(Chirurgische Klinik)	INF 110	Mon–Sun	24 h
LIZ			
(phone 06221/5639978)	INF 165	Mon–Sun	24 h
DKFZ	INF 280	Mon–Sun	24 h
Head Clinic (Kopf-klinik)	INF 400	Mon–Sun	24 h
Department of Internal			
Medicine (Innere Medizin)	INF 410	Mon–Sun	24 h
New Children's Clinic			
(Neue Kinderklinik)	INF 430	Mon–Sun	24 h
G Guesthouses and shops			
Bakery	INF 370	Mon–Fri	6 am–5:30 pm
Bistro Bellini	INF 370	Mon–Sun	10 am–0:00 pm
Lehmanns (bookstore)	INF 370	Mon–Fri	10 am–5 pm
Bank (Sparkasse)	INF 370	Mon, Tue, Thu	10 am–5 pm
		Wed	10 am–2 pm
		Fri	10 am–4 pm
KidsClub in the guesthouse	INF 370/371	Mon–Fri	8:30 am–4 pm
Copy shop	INF 371	Mon–Fri	9 am–6 pm
F Women's parking spaces INF 350, INF 220, INF 160			
Security escort service			
(7 pm–7 am)	INF 305, INF 400		
Taxi			
	INF 110, INF 400		
Phone available in the building			
	INF 400		
Public phone booth			
	INF 151, INF 305		
K Ticket machines (with INF 699, INF 672, P2, P7, emergency call button) P52, INF 220, P160, INF 111			
Facilities open late			
University Computing	INF 293	Mon–Fri	8 am–11:45 pm
Centre (PC pool) (URZ)		Sat	10 am–6:45 pm
Café Botanik	INF 304	Mon–Thu	8 am–0:00 pm
		Fri	8 am–11 pm
University Library	INF 368		
Neuenheim Branch	Loan desk:	Mon–Fri	9 am–6 pm
		Sat	9 am–1 pm
	Reading Room:	Mon–Fri	8:30 am–10 pm
		Sat–Sun	9 am–10 pm



MORE SAFETY ON CAMPUS IM NEUENHEIMER FELD

Dear visitors, colleagues and students,

With this leaflet, Heidelberg University and Heidelberg University Hospital would like to help you find your way around the campus area “Im Neuenheimer Feld” to make sure that you reach the different institutes and institutions on campus safely.


This leaflet gives an overview of the specific services and measures in place to increase safety in the Neuenheimer Feld area. Do not hesitate to make use of the services that we provide to you free of charge. With the security escort service, for instance, you do not have to walk from your place of work to your car or the bus stop on your own in the dark. We have also listed additional services from external providers, some of which are subject to charges, such as the women’s night taxi. The German and English versions of this leaflet are also available on the University’s website: <https://www.uni-heidelberg.de/gleichstellungsbeauftragte/service/walksafe-safety-on-campus.html>

Even the best safety measures are ineffective unless we all stay vigilant and take care of ourselves and others. This includes leaving events or work together, looking after one another and not abandoning someone who is being threatened but calling for help immediately.

Please contact the University or the University Hospital if you would like to share problems, suggestions and criticism related to our safety measures.

Your feedback helps us adjust the offers to your needs. We wish you a safe journey on and around Neuenheimer Feld.


Dr Holger Schroeter
Kanzler of Heidelberg University


Katrin Erk
Administrative Director of Heidelberg University Hospital

WHICH SERVICES ARE AVAILABLE?

Security escort service of Universität Heidelberg

After nightfall, female students and staff members on the campus Im Neuenheimer Feld (INF) may request to be escorted to their place of work, their car, the bus or tram stop or their dormitory by a member of the security service free of charge. This service is also available, for example, to female students who arrive in the evening from downtown by bus or train and want to be escorted safely to their dormitory.
● Phone 062 21/54-5555

Security escort service of Heidelberg University Hospital

Staff members and visitors of Heidelberg University Hospital may request to be escorted to the parking lot, their place of work, a bus or tram stop or their dormitory all night by a member of the security service. Security guards may be contacted around the clock, either directly at the receptions or the Direction and Information Centre 1 (LIZ), or by phone. ● Phone 062 21/56-399 78
The night operations manager may be contacted by phone between 7 pm and 7 am. ● Phone 062 21/56-399 71.

Women's night taxi

Women from the age of 14 whose primary residence is in Heidelberg can use the women's night taxi service to travel by taxi at reduced fares within Heidelberg city limits. The women’s night taxis can be called by phone or hailed on the street. However, you have to purchase a ticket (*Frauen-Nachttaxischein*) in advance. Up to four women can ride together using one ticket. Not all taxis accept the tickets, so you will have to check with the driver before your ride.
● Phone 062 21/30 20 30
– Fare: € 7 (only valid in combination with identity card/passport)
– Children up to the age of 14 ride free
– Tickets are available in the Local Administration Offices (Bürgeramt)
– Validity: 10 pm to 6 am / 8 pm to 6 am (for persons 60 years and older)
■ www.heidelberg.de/frauennachttaxi

Bus lines 31 and 32

After nightfall, passengers on bus lines 31 and 32 can leave the bus between regular bus stops in the Neuenheimer Feld district in order to avoid long walks in the dark. Simply tell the driver beforehand where you would like the bus to stop. ■ www.rnv-online.de

WHAT ELSE CAN I DO?

PRECAUTIONS

- Use lighted walkways
- Park in women’s parking spaces
- Call the security escort service
- Do not leave the walkways and avoid circuitous routes
- Whistles frequently scare attackers away and will alarm the security guards

Self-defence

Self-defence classes with various focus areas are offered by a number of organisations: students can participate in a self-defence class based on JuJutsu that is held all through the lecture period at the Institute of Sports and Sports Sciences as part of the university sports programme. ■ www.hochschulsport.uni-heidelberg.de

Assertiveness

The Student Services Organisation (Studierendenwerk) also offers assertiveness classes for female students several times throughout the semester.
Assertiveness classes on request also offers the **organisation promoting crime prevention measures (Sicheres Heidelberg e. V.)**.
info@sicherheid.de ■ www.sicherheid.de

Emergency helpline for women

- **Emergency helpline for women** »Frauen und Mädchen Heidelberg e. V.«
- Counselling in person or over the phone – free, anonymous and confidential.
- Crisis intervention, moderated discussion groups, legal counselling, recommendation of doctors, therapists, lawyers, organisations that assist victims of crime such as »Weißer Ring« (victim helpline 116 006) etc.
- Telephone counselling hours:
Mon, Wed, Fri 10 am to noon and Tue, Thu, 2 to 4 pm
Messages may be left on the answering machine outside of telephone counselling hours.
Bergheimer Straße 135, 69115 Heidelberg,
● Phone 062 21/183643
info@frauennotruf-heidelberg.de ■ www.frauennotruf-heidelberg.de

WHERE CAN I GET HELP?

Police: Emergency number 110
Fire brigade/Ambulance: Emergency number 112
The faster the police and ambulance services are informed, the better they can help. Describe what has happened by answering the following questions: Who? What? Where? When? How many casualties? Do not hang up before the emergency service has all the information. Emergency calls are free of charge. For further details visit ■ www.aktion-tu-was.de oder ■ www.polizei-beratung.de

Reception areas
The receptions of the Department of Surgery, the Children’s Hospital, the Head Hospital, the Hospital for Internal Medicine and the German Cancer Research Center (see map) are staffed around the clock.

Security service of Heidelberg University Hospital
The security service of Heidelberg University Hospital can be reached around the clock at the following phone numbers:
● Phone 062 21/56-399 78 and
● Phone 062 21/56-6500 (for emergencies)
The ticket machines can also be used as emergency phones – the call button will put you through to the Direction Centre.

Whom can I contact?
Equal Opportunities Office of Heidelberg University
● Phone 062 21/54-7697
Equal Opportunities Commissioner of Heidelberg University for administrative, laboratory, and technical staff
● Phone 062 21/54-3660
Equal Opportunities Commissioner of Heidelberg University Hospital
● Phone 062 21/56-70 19
Student talkline »Nightline« ● Phone 062 21/184708
Police Station North Heidelberg ● Phone 062 21/45690
Office of Equal Opportunities ● Phone 062 21/581 5500
Sicheres Heidelberg – SicherHeid e. V. ● Phone 01 72/76181 61
BeKo RN, PSNV Rhein-Neckar (counselling and coordination centre)
Counselling after highly distressing events, free of charge and anonymous ● Phone 062 21/7392 116 or ● 01514/0707 233
Hilfetelefon Gewalt gegen Frauen (violence against women support hotline) ● Phone 08000/116016