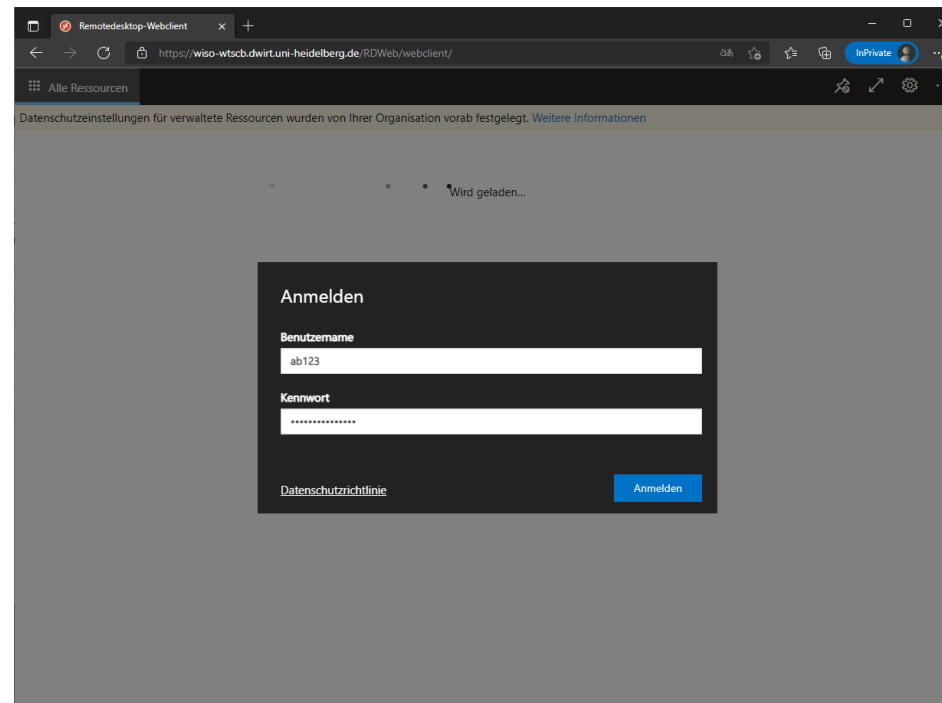


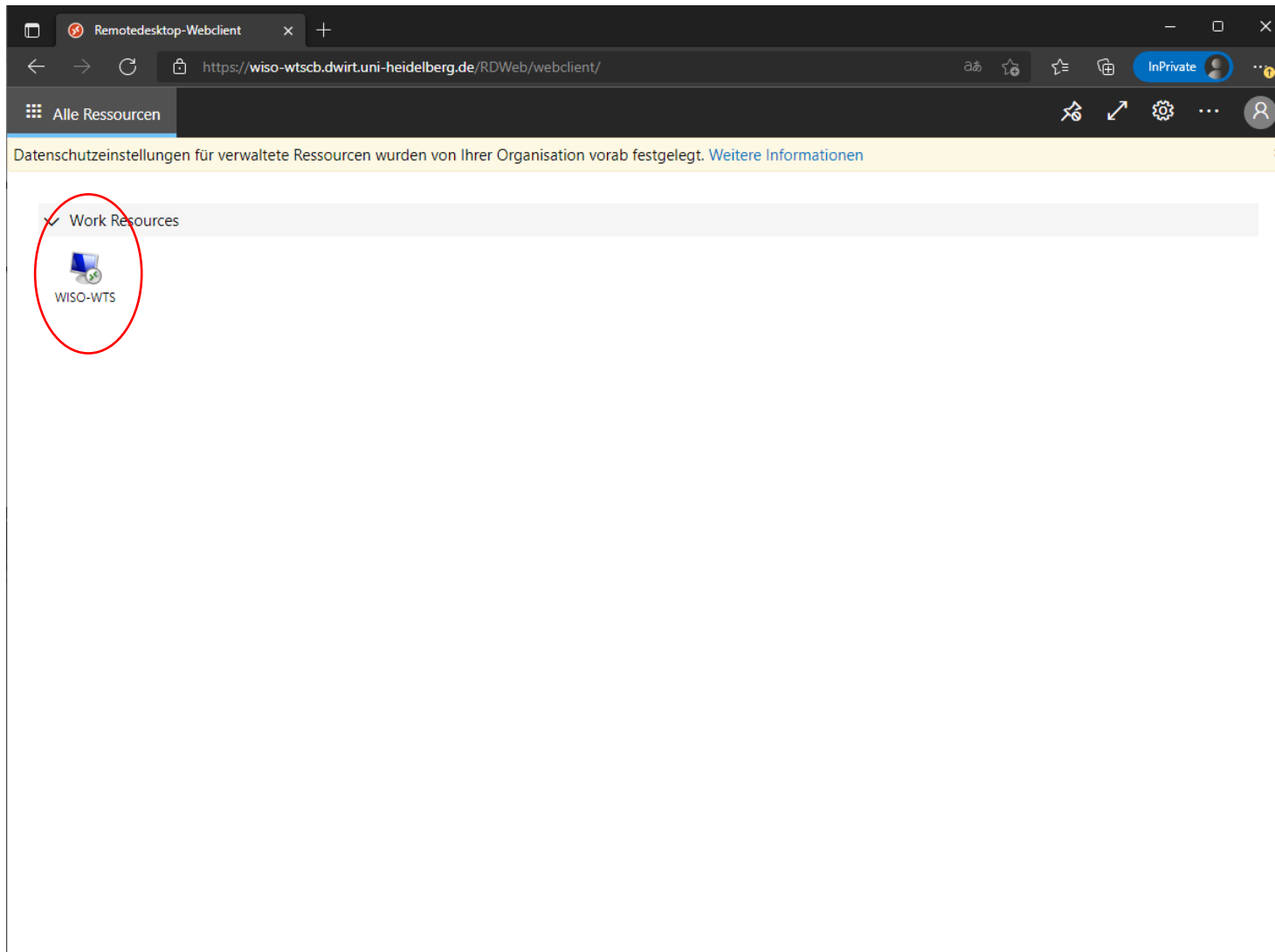
Working with the Remote Desktop Collection at the Faculty of Economics and Social Sciences

Rev. 11/15/22

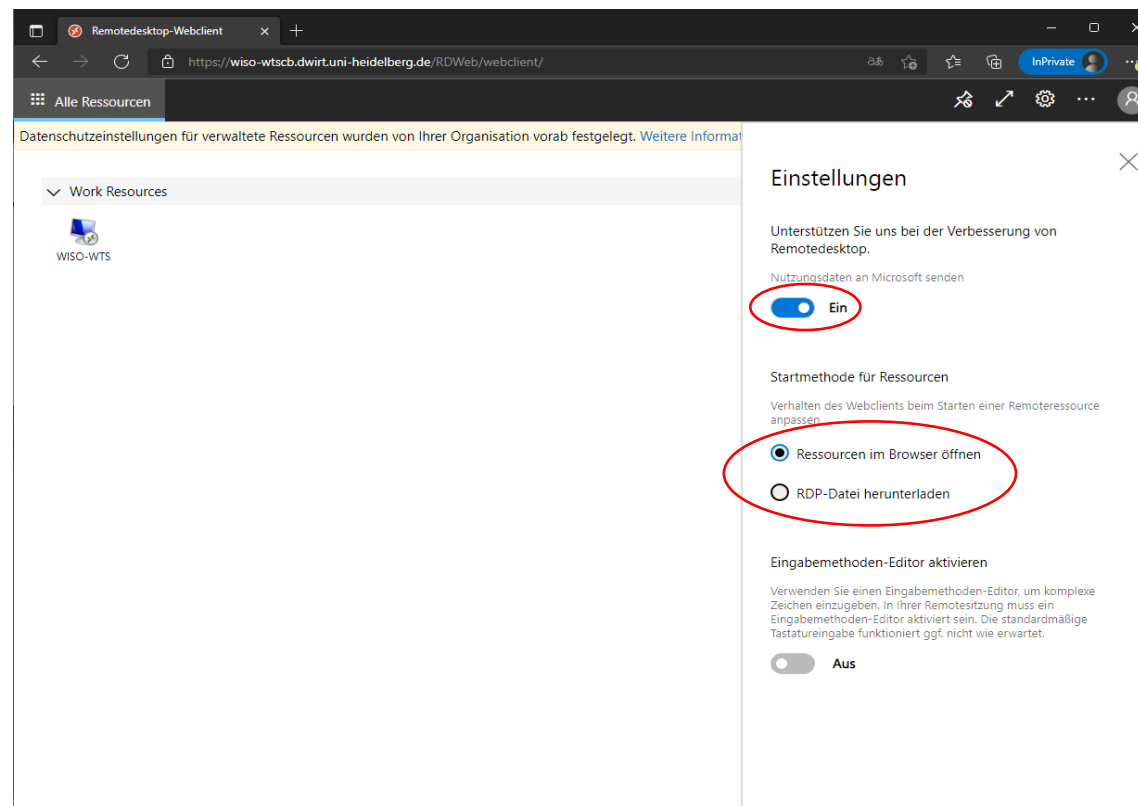
1. Install the VPN Cisco Secure Client-AnyConnect according to these [instructions](#) and connect to the university network.
2. Open the webpage <https://ts.dwirt.uni-heidelberg.de> with a browser of your choice. Please clear your browser cache if it is not possible to reach the website pictured below.
3. Please sign in using your Uni-ID.

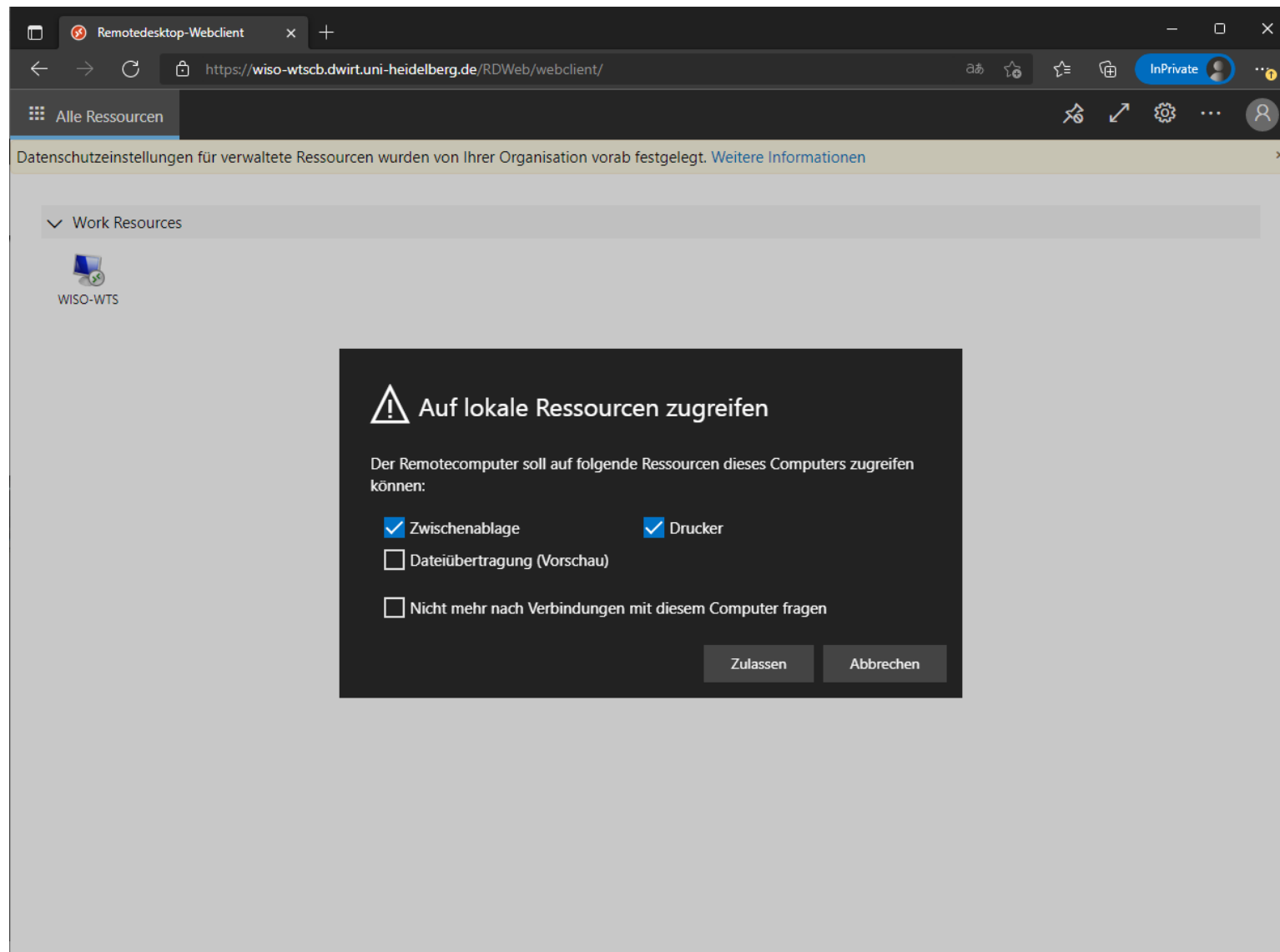


4. After you are successfully logged in, the screen should look like the picture below. If not, please send an email to edv@wiso.uni-heidelberg.de.



5. You should turn off the option „Unterstützen Sie uns...“ under preferences (Symbol: Gear).
6. If you choose the option „RDP-Datei herunterladen“ (“Download RDP-File”), a suitable RDP-File will be downloaded which you have to open with a corresponding program (refer to 8.). However, we recommend to use the “Browser solution” (see screenshot on the next page).
(Exception: If you are using MAXQDA, you are still required to work with the RDP-Files.)
7. You do not have to redownload the file every time, just restart, if you want to reconnect. In this case, it is necessary to enter your Uni-ID as user name in the form “AD\Your Uni-ID”.
8. Downloaded RDP-Files are being detected automatically under Windows. If you are using MacOS, please follow this link <https://apps.apple.com/de/app/microsoft-remote-desktop/id1295203466?mt=12> and download the application.
For Linux users one recommendation is e.g. <https://remmina.org/>.





If the connection does not work (e.g. certificate error) please clear your browser cache!

9. After logging into the remote desktop, your start menu and desktop should look similar to the screenshot below:

